

Business Solution **Enterprise Intranet Search**

Produit **AMI Enterprise Discovery**

Context

The Région Centre is the regional government authority for the provinces of Orléanais, Touraine and Berry in France. The Region levies their own specific taxes, has overall responsibility for building and equipping schools and considerable discretionary spending for infrastructure (education, public transportation systems, aid to universities and research, support for entrepreneurs.)

The Region Centre's information system has numerous data-processing applications each one processing information of varying content and subject matter but all essential to the day-to-day activities of the areas agents and elected officials.

The distributed nature of the systems architecture led the Regional Council in 2002 to consider rebuilding and modernising its Intranet and Internet communications .

The Région Centre Intranet Project

The Région Centre's Intranet project had the following objectives:

To provide a single point of access to all document products across the Région:

- Reports and presentations of local officials,
- The deliberations of the Regional Assembly,
- Press and Publicity,
- Studies ordered by the Conseil Régional (Regional Council),
- Content managed by the Resource Centre and accessible from a Document management system via a specific interface,
- All the editorial content of the Intranet itself,
- Search across other dedicated public sector portals.

To make it easy for agents to access the all information they needed :

- Not to impose on the user any requirement for additional training,
- To make the Intranet become a productive working tool.

These objectives were laid down not only in terms of the ergonomics and general organisation of the Intranet, but also with the tools implemented them.

Technical Environment

- A Jahia Content Management System operating in a Java environment
- A DIP Systems Document Management system,
- Microsoft Office and PDF documents in shared repositories,
- Local and Regional government websites via their own respective search engines.

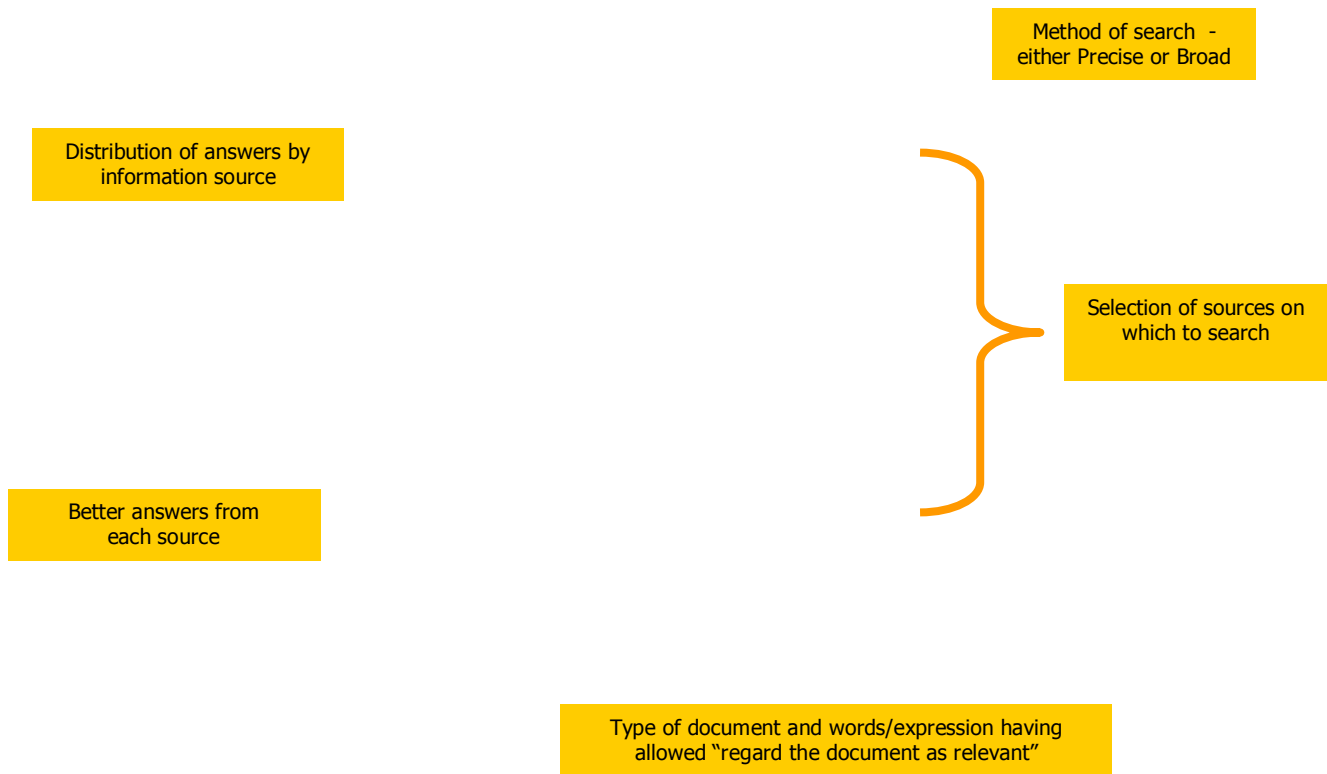
Enabling access to all content on the Région Centre Intranet

AMI Enterprise Discovery was installed on the Intranet and provides access to all content at its point of origin. It is a fully federated solution which offers a universal view of all information by questioning all the various sources with no requirement for the user to have any prior understanding of the information's location or structure.

As a result of the requirements the Region Centre was directed towards choosing a solution that allowed questions to be put in free text having proved that search engines more heavily reliant on Boolean operators and simple key words were of limited value to the general public. This objective was accompanied by the requirement for an automated solution that did not require any additional application, maintenance or management of complex external resources, (linguistic applications dictionaries, etc.).

In addition, the ability to easily connect AMI Enterprise Discovery to third party applications, for example the DIP Systems DMS, allowed the Région Centre to truly make available content from all its sources. Very notably, those existing applications whose search and management functions were either too complicated or ineffective to use properly, became truly usable.

Today the Intranet is a genuine collaboration tool where each user knows that they can quickly find the information they want vital to them performing their respective jobs effectively.



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Journal : La Renaissance du Loir et Cher | date de publication : 14-01-2005

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Pour renforcer encore l'attractivité du Loir-et-Cher, le Département a choisi, avec le programme PARCQ (Programme : aise pour le tourisme culturel, la soustraitance, la plasturgie, l'imprimerie et l'industrie graphique et l'équipement automobile. 8 Des vols d'affaires sont organisés au départ de l'aérodrome d'Orléans-Saint-Denis de l'Hotel, qui dispose d'une piste de 1 000 m bien et portée à 1500 m, aux normes IFR, permettant le vol aux instruments par tous temps, de jour comme de nuit.
Journal : L'Epi Centre | date de publication : 06-01-2005

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Conseil Regional TOURISME FLUVIAL Pour une ouverture du canal à la navigation L'Areca be rame dans le bon sens L'Association pour la reouverture du canal de Berry a mene, samedi, les travaux de. Le president, Jean-Claude Cailloux, maintient le cap, suivi par trois cent quatre adherents. Quelles sont les grandes orientations de l'Areca be pour l'annee 2005 ? Dans cette demarche, quel est alors le role de l'Areca be ? Mais l'Areca be est de plus en plus ecoutee.
Journal : Le Berry Republicain | date de publication : 10-01-2005

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NEMARQ, Christine 2005